

Service definitions

The following table contains the service names and their definitions.

| Service Name | Service Definition |
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| Services for Employers | |
| Employment advice about a target group | Provides detailed advice to employers to support the successful employment of people from a specific target group. |
| Job posting | Provides facility (online or in-place) for employer to post job openings that can be reviewed by candidates. |
| Access to job seeker resumes | Provides employers access to candidate resumes for review. |
| Candidate pre-screening | Pre-screens candidates against position-specific criteria provided by employers. |
| Support for employer during new employee integration period | Provides support onsite for managers and current staff (e.g. diversity training, advice regarding physical work environment modifications; etc.) during new employee integration period. |
| Financial assistance to employer | Facilitates third-party financial support for employers, e.g.: wage subsidies, workplace modification support. |
| Services for Job Seekers | |
| Job seeker orientation and support | Provides counselling, cultural acclimatization, resume writing assistance, general job search advice and resources, confidence-building, etc. |
| Focussed job search support | Connects candidates to employers supportive of the target group. May include a trial training period or intern placement program. |
| Job-focussed skills training | Provides job seekers with training focussed to specific skill/job requirements (e.g.: customer service). These skills are sometimes defined in partnerships with employers. |
| Integration support for new employee | Provides active support for employee during onboarding period (e.g. coaching, training, translation) to facilitate integration |
| Financial assistance to job seeker/employee | Facilitates third-party funding for training and other employment-related expenses. |

Others

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| Administration of funding program(s) | Organization directly responsible for the administration of a funding program, whether or not the funds come from a third party. |
| Umbrella organization; portal; advocacy | Provides support for member organizations who themselves provide services to job candidates. |
| Services unspecified, but possible link to target group | Services for employers/job seekers could not be identified from description provided. However, the organization might provide a bridge to the target group. |